

# Facilities Management - Level 4 Apprenticeship

Facilities Managers work in the private, public or third sector and all sizes of organisation. Specific job roles at this level may include: Facilities Manager; Facilities Management (FM) Operations Manager; Estates Manager; FM Contract Manager. A Facilities Manager is responsible for the safe, secure and comfortable day-to-day working environment for properties, assets (e.g. equipment) and services that must be fully compliant with health and safety and other legislation. They are accountable for the management of the delivery of all FM services within their local area of responsibility e.g. for one or more contracts/services; specific services e.g. cleaning, maintenance or fleet services. They will ensure that levels of performance delivered exceed customer expectations within budget for the properties, assets and services.

They may be employed in-house by an FM company or this function might be outsourced and they may provide FM services in any industry sector.

## ENTRY CRITERIA

Whilst any entry requirements will be a matter for individual employers, typically, an apprentice might be expected to have already achieved 'A' levels or equivalent, an existing relevant L3 qualification or relevant experience

## OCCUPATIONAL PROFILE

You can progress onto:

(MBIFM) IWFM Member grade.

IWFM Level 5 Facilities Management Qualifications

Foundation Degree in Facilities Management

**Duration:** 18 Months

**Location:** Workplace and College