

Facilities Services - Level 2 Intermediate Apprenticeship

Who is it for?

- New entrants to the industry
- Experienced workers seeking a formal qualification
- Individuals working in the wider supply chain.

What we can offer:

- Blended delivery
- 1-year IWFM membership
- Workshops and one-to-one support
- Experienced FM tutors
- All resources provided
- EPA preparation sessions
- 12 wellbeing tutorials

You will be assessed by:

- EPA: End Point Assessment (3 Months)
- Knowledge test - 20 MCQ questions. Paper-based/computer-based (40 mins) Grading: Fail 0% - 74% PASS 75% - 100%
- Observation - Range of activities observed on-site by EPAO assessor (120 mins) Grading (Fail, Pass, Distinction)
- Structured Interview - 6 open competency-based questions (60 mins) Grading (Fail, Pass, Distinction)

WHAT WILL THE APPRENTICE STUDY?

On this level 2 apprenticeship you will explore;

- Facilities Management within the context of the employing organisation

Duration: 1 Year

Location: Workplace and College

Sector: Construction

- The management of Health and Safety in accordance with the employing organisation
- Developing relationships in the workplace
- Developing and implementing risk assessment plans in accordance with the requirements for the facilities management service they are supervising
- Organising and delegating day to day activities of staff
- Monitoring the costs of the facilities management service to ensure the budget is not exceeded
- Procuring supplies for the facilities management service
- Resolving customer service queries and issues in accordance with contractual requirements;
- Ensuring that resources (materials and equipment) are used efficiently.

For more information on the apprenticeship please visit the [Insitutue of Apprenticeships](#)

ENTRY CRITERIA

There are no formal entry requirements, but candidates should be working over 30 hours per week.

All candidates will need to attend an information session and undertake a literacy and numeracy assessment prior to starting the apprenticeship training.

HOW IS THE APPRENTICE ASSESSED?

Apprenticeships are assessed by classroom study coursework and assessments along with on-the-job practicals.

OCCUPATIONAL PROFILE

This apprenticeship standard aligns with the following professional recognition Institute of Workplace and Facilities Management for Associate (IWFM)

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