



Operations or Departmental Manager - Level 5 Apprenticeship

The Operations or Departmental Manager Level 5 apprenticeship is a great opportunity for learners who want to develop their skills,

knowledge, and behaviours in delivering operational plans, managing resources effectively and lead and develop talents within their department. This apprenticeship is for those managers who are at the beginning of their role in professional management, and for those who may already have acquired practical experience but want to develop their theoretical understanding of management skills. This apprenticeship will build and enhance the learners core management skills so they can lead in challenging business environments.

WHO IS IT FOR?

- For those who manages teams and/or projects, and achieving operational or departmental goals and objectives, as part of the delivery of the organisation's strategy.
- Prior experienced in a managerial role desirable.
- Designed for operations or departmental manager.

PROGRESSION

Learners who complete the Operations or Departmental apprenticeship Level 5 can look forward to a rewarding career in a growing sector to become future Senior Managers, Departmental Head or Head of Operations.

TRAINING

- CMI Diploma in Leaders and Managers L5 (Optional)
- 14 Occupational duties (25Ks, 21Ss, 5Bs)
- Functional Skills English & Maths L2 where needed

END POINT ASSESSMENT

EPA typically takes 3 months and includes a Professional Discussion, Presentation and can award the grades of Pass or Distinction.

Duration: 24-30 Months

Location: Workplace and College

Sector: Business and administration standards



NEXT STEPS

The next step may include:

- Level 6 Chartered Managers Apprenticeship Programme
- Level 7 Senior Leader Master's Degree Apprenticeship Programme

KEY EMPLOYERS

- London Borough of Barnet
- London Borough of Camden, PPHE Hotel group
- The Salvation Army, Emirates NBD
- Principle Cleaning Services Ltd
- Central London community Healthcare NHS Trust

FUTURE OPPORTUNITIES

Learners who complete the Operations or Departmental Manager apprenticeship can look forward to a rewarding career in a growing sector. They will have the skills and knowledge to create and deliver operational plans, manage projects, lead and manage teams, manage change, financial and resources and talent, coach and mentor staff.

Duration: 24-30 Months

Location: Workplace and College

Sector: Business and administration standards

