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Training

# IT Network Support with Cyber Security (Digital Skills Academy)

Do you want to launch your career in IT but don't have prior experience and aren't sure where to start? Come and join the new Digital Academy in-person Skills Bootcamp delivered in partnership with Generation!

This free 9-week course will help you to build your confidence in a supportive environment and land your first job in IT Support with the tools to progress into in-demand and high paying roles.

What jobs could I do after completing the programme?

This programme trains you to become a IT Support Analyst – other job titles of recent graduates include Helpdesk Analyst and Technical Analyst.

If you choose to go on to specialise in Cyber Security, with more training you could progress to roles including Cyber Security Analyst and Penetration Tester within 5 years of starting your career in IT Support.

We are looking for learners who:

- Enjoy working with IT hardware and software
- Like to help people and have an understanding of good customer service
- Are enthusiastic about sustaining a great career in IT

This course will take place every Monday to Friday for 9 weeks. It is a selective course and is only available to under-35s. When you make a booking, you will be sent an Eligibility Form to determine if you are eligible to apply for this course.

If you are eligible, you will then be sent an Application Form and instructions to complete your enrolment. You will also be able to book your slot for an informal interview and discussion. Interviews will take place on 13 August, 22 August and 4 September.

Successful interview candidates will then be invited to join this exciting course which ends with connections to employers with live vacancies and employability support such as CV writing and mock interviews

## WHAT WILL I STUDY?

Start Date: 07 October 2024

Day: Monday - Friday

Time: 09:00 - 16:00

Duration: 9 weeks

Venue: Regent's Park Centre



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### Technical Skills:

- How to diagnose and resolve hardware and software problems across the latest technologies
- How to configure and install networks and operating systems with the right security
- How to provide excellent customer communication
- The behaviours and mindsets needed to progress to new career opportunities

### Behaviour and Mindsets:

- Communicate effectively
- Work in a team
- Adapt to different situations
- Keep learning and develop

### How we prepare you:

- Coaching
- CV Building
- Interview Rehearsal
- Ongoing Support

## WHAT WILL I NEED?

You will need to be eligible to study in the UK. Upon enrolment, you will be asked to upload residency and income documents for college funding purposes.

This programme is open to anyone between the ages of 19-35 who is living in London and currently unemployed, low income or working on a zero-hours contract.

You don't need any qualifications or experience to apply and we encourage applications from groups under-represented in the tech industry – particularly women and those without university degrees.

## WHAT CAN I DO AFTER?

Gain all the skills you need to kickstart a career in the IT Support industry at no cost.

Learn how to progress your career into high paying £60K+ cyber security positions with numerous (and growing) opportunities! Average estimated starting salary from £25-30k in IT Support and £35k+ progressing as a Network Engineer, Desktop Engineer or System Administrator

Grow in confidence and resilience, while building your first professional network in the classroom.

After completion of the course you will be matched to interviews with employers and supported to start work in the IT industry.

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