



CITY AND ISLINGTON
COLLEGE

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Westminster
Kingsway College

The College of
Haringey, Enfield
and North East London



Capital
City
College
Training

Healthcare: Support Worker - Level 2 Intermediate Apprenticeship

Senior Healthcare Support Workers help registered practitioners deliver healthcare services to people. As an experienced support worker, you carry out a range of clinical and non-clinical healthcare or therapeutic tasks, under the direct or indirect supervision of the registered healthcare practitioner.

You'll provide high-quality, compassionate healthcare, following standards, policies or protocols and always acting within the limits of your competence.

You may work in a range of services working in partnership with individuals, families, carers and other service providers for example:

- Hospital
- Health or day case unit
- Birth centre or midwifery-led unit
- Someone's home
- Operating theatre
- Nursing or care home
- Assessment centre
- Hospice
- School
- Prison
- GP surgery
- Charity or voluntary organisation

Learners can opt for 6 different options:

- Adult nursing
- Maternity support
- Theatre support
- Mental health support
- Children and young people support
- Therapy support

Duration: 1 Year

Location: Workplace and College

Sector: Health and Social care



WHAT WILL THE APPRENTICE STUDY?

In your qualification you will learn to:

- communicate effectively with individuals, their families, carers and healthcare practitioners using a range of techniques, keeping information confidential
- handle information (record, report and store information) related to individuals in line with local and national policies
- support individuals with long term conditions, frailty and end of life care
- identify and respond to signs of pain or discomfort

You will also cover

- Dementia, cognitive issues, mental health
- Basic life support, Safeguarding and Duty of Care
- Health, safety and security

For more information on the apprenticeship please visit the [Insitutue of Apprenticeships](#)

ENTRY CRITERIA

Apprentices will be required to:

- Have or achieve Level 1 English and Maths
- Have taken Level 2 English and Maths tests prior to completion of their Apprenticeship

HOW IS THE APPRENTICE ASSESSED?

Apprenticeships are assessed by classroom study coursework and assessments along with on-the-job practicals.

OCCUPATIONAL PROFILE

On completion of this course, you can progress onto further study in this field or into a career in the health and social care sector.

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