



CITY AND ISLINGTON
COLLEGE

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Westminster
Kingsway College

The College of
Haringey, Enfield
and North East London



Capital
City
College
Training

Facilities Services - Level 2 Intermediate Apprenticeship

Facilities Management involves providing a quality and cost-effective maintenance and care service for a wide range of commercial and public buildings, such as hotels, hospitals, office and shopping complexes, arenas, educational or convention centres.

The Apprenticeship has been designed to up-skill current workforce and attracts more young people into Facilities Management. Intermediate apprentices will work as multi-skill Facilities operatives, reporting to Facilities Managers, and will undertake a variety of duties depending on customer and organisational requirements.

WHAT WILL THE APPRENTICE STUDY?

On this level 2 apprenticeship you will explore;

- Facilities Management within the context of the employing organisation
- The management of Health and Safety in accordance with the employing organisation
- Developing relationships in the workplace
- Developing and implementing risk assessment plans in accordance with the requirements for the facilities management service they are supervising
- Organising and delegating day to day activities of staff
- Monitoring the costs of the facilities management service to ensure the budget is not exceeded
- Procuring supplies for the facilities management service
- Resolving customer service queries and issues in accordance with contractual requirements;
- Ensuring that resources (materials and equipment) are used efficiently.

For more information on the apprenticeship please visit the [Insitutue of Apprenticeships](#)

ENTRY CRITERIA

There are no formal entry requirements, but candidates should be working over 30 hours per week. All candidates will need to attend an information session before starting the programme. All candidates will need to undertake a literacy and numeracy assessment prior to starting the apprenticeship training.

Duration: 1 Year

Location: Workplace and College

Sector: Construction



HOW IS THE APPRENTICE ASSESSED?

Apprenticeships are assessed by classroom study coursework and assessments along with on-the-job practicals.

OCCUPATIONAL PROFILE

This apprenticeship standard aligns with the following professional recognition Institute of Workplace and Facilities Management for Associate (IWFM)

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